

# **Correct or Change a Request**



Created 6/9/2021

Last Updated 10/04/2022

## INTRODUCTION

Submitted Declarations of Completion or Exemption are reviewed by LADBS staff and supervisors and are not always approved. If the submission is denied, that portion of the compliance process is considered incomplete and must either be (1) corrected and resubmitted or (2) the type of request must be changed.

**USER NOTE:** For security purposes, idle sessions on this site will timeout after 30 minutes of inactivity and the message to the right will appear. At that point there will be a 3-minute period where the user can respond. If the user does not respond within this time frame, the user will be automatically logged out of the system.

WARNING		
Your session is about to expire! Click OK to signoff or Cancel to continue		
	Cancel	0.К.

## INSTRUCTIONS

In addition to these detailed instructions, a process flow diagram has been provided at the end of this document.

1. Once the request has been denied by a supervisor, the designated email account\* will receive an email notifying them of the denial along with the reason(s) the request was denied as in the following sample email:

Com	pliance Year:	XXXX		
LAD	BS Building ID:	123456789453		
Build	ling Address:	1234 SOMEWHERE ST		
LAD	BS Response Date	a: 01/28/2022		
Dear	Building Owner/O	wner Representative,		
The I	Department of Bui	lding and Safety (LADBS) has completed its review of y	our request for an	
exen infori	nption for performin mation you provide	ng a Water Audit and Retro-Commissioning. Based on e ed, the Declaration of Completion was denied:	our review of the follo	owing
Item	Exemption select	ed from Section 91.9706.2.3 of the LAMC:	Qualifying Proof	Proof Accepted or Denied
4	The building is ne its first due date, Certificate of Occ	ew and has been occupied for less than five years from based on its Temporary Certificate of Occupancy or supancy.	CofO or TCO #: 12345-678 Date: 2020-10-08	Accepted
*	Licensed Enginee	r/Architect Credentials	Licensed Engineer/Architect Credentials	Denied
Add	tional Comments	Licensed professional must renew license prior to requesting	record to be unlocked.	
To m of co are a For c	ake corrections or mpletion for an A/l ccessible from the ther questions reg u would like to kno	change the type of request (e.g., change from an exern RCx), please refer to the "ARCx Correct or Change a Re <u>A/RCx Home Page</u> after clicking the second tile, titled parding this notification, please reply directly to this ema w more about the EBEWE Program, visit <u>www.ladbs.or</u>	nption request to a d equest" instructions. "A/RCx User Instruc il and we will respon g/ebewe.	eclaration These instructions tion Guides". nd as soon as possible
Since	erely			
EBE	WE team			

\*The designated email account refers to the email account used to register the building. This will be the main point of contact for all matters regarding A/RCx.





# **Correct or Change a Request**

- 2. Determine what needs to be done to the original request:
  - A. Correct and Resubmit

The initial request can be corrected if minor edits are needed to resolve the reason(s) it was denied. For example, the signature on the Declaration didn't match the name provided on the Licensed Professional screen.

B. Change Request Type

The Request Type must be changed if the initial request was denied and the reason(s) for denial cannot be resolved. For example, a Request for Exemption from doing an Energy A/RCx was denied because the two years that the building was Energy Star Certified occurred outside of the allowable time period (i.e., must have been certified 2 of the 3 years preceding the Compliance Year) and no other exemption applied.

Valid Change Request Types:

Initial Request	Must be Changed to	Advisory Notes
Exemption - Energy	Declaration of Completion - Energy	An Energy A/RCx must be completed
		before proceeding to the next step.
Exemption - Water	Declaration of Completion - Water	A Water A/RCx must be completed
		before proceeding to the next step.
Declaration of Completion - Energy	Exemption - Energy	Verify with a Licensed Professional that
		the exemption condition and submitted
Declaration of Completion - Water	Exemption - Water	proof are valid before proceeding to the
		next step.

3. Email a request to unlock the portion of the A/RCx building record that was denied (Energy or Water) to the EBEWE A/RCx Team at <a href="mailto:ladbs.arcx@lacity.org">ladbs.arcx@lacity.org</a>. See Table below and Sample Email A and B on the next page.

Provide the information from the table below in the email. "A" and "B" correspond to Step 2 above; "BID" refers to the LADBS Building ID (replace #s with the actual ID); CY refers to the Compliance Year (i.e., CY 2021) for which you are processing the request (sample emails follow the table below):

Subject Line (calent and)	А	A/RCx Correct Energy Water Reqst for BID ###################################				
Subject Line (select one):	В	A/RCx Change Energy Water Reqst Type for BID ###################################				
Building Address	Address of the A/RCx building					
Name and Phone Number	A and B	For the registered contact				
	A	<ul> <li>Briefly describe what needs to be corrected and why the corrections are needed.</li> <li>Include the following statement on a separate line in your email:</li> </ul>				
		I affirm that no other information needs to be corrected.				
Request Details and Affirmation Statement	В	<ul> <li>Specify what the request needs to be changed <u>from</u> and <u>to</u> and briefly explain why it needs to be changed.</li> </ul>				
(select one):		<ul> <li>Include the following statement on a separate line in your email:</li> </ul>				
		I affirm that I am aware that changing the Request Type means that the request must be completely resubmitted. This includes completing each screen (except registration), printing, signing, and uploading a new Declaration and paying any fees owed.				





# **Correct or Change a Request**

#### SAMPLE EMAIL A – Correct and Resubmit

Subject: A/RCx Correct Water Reqst for BID 123456789101, CY2021

Building Address: 1234 SOMEWHERE ST Contact: John Doe, (213) 456-8910

Details: Need to change only the signature on the Declaration as it was signed by the incorrect licensed professional.

I affirm that no other information needs to be corrected.

#### SAMPLE EMAIL B – Change Request Type

Subject: A/RCx Change Water Reqst Type for BID 123456789101, CY2021

Building Address: 1234 SOMEWHERE ST Contact: John Doe, (213) 456-8910

Details: Need to change the Request Type from a Request for Exemption from a Water A/RCx to a Declaration of Water A/RCx because my building doesn't qualify for the exemption initially submitted.

I affirm that I am aware that changing the Request Type means that the request must be completely resubmitted. This includes completing each screen, printing, signing, and uploading a new Declaration and paying any fees that are owed.

*Note: After you submit your request, EBEWE Staff will email you to confirm your 5-Business-Day Unlock Period. Reply to this email to confirm the Unlock Period.* 

4. After receiving your confirmation, EBEWE Staff will send another email to confirm that your Record has been unlocked.

Note: If a new Declaration is not submitted within those 5 Business Days, the record will relock and the original status will be reinstated. Further changes will require another request to unlock the record.

5. Once EBEWE Staff has unlocked your record, locate the original request that needs to be corrected or that needs to have the request type changed and then proceed with the following instructions.

Note: These instructions will only work after the record has been unlocked (see Step 4 above). If the record has not been unlocked (i.e. the PENDING button does not appear for the building ID), please notify the EBEWE Team at <u>ladbs.arcx@lacity.org</u>.





## **Correct or Change a Request**

a. Retrieve the building record through the Customer Status Screen (<u>www.ladbs.org/ebeweregistration</u>) by clicking the **PENDING** button.

cheking th	- 1 61		/11.							
? LADBS Building ID				Building 2	Zip Code		Year	~	Submit	
Guidelines for compliance: 1) Register your building: Enter informati 2) Submit payment of \$183 for Audits & 3) Submit Energy Declaration of Completi 4) Submit Water Declaration of Completi	<u>Hines for compliance:</u> gister your building: Enter information on top line or search for a previously-registered record binit payment of S138 for Audits & Retro-Commissioning Compliance Year binit Energy Declaration of Completion or Exemption binit Water Declaration of Completion or Exemption									
Address	Year	Building ID	Payment	Energy Audit and F Declaration of Completion	letro-Commissioning Declaration of Exemption	Compliance Status	Water Audit and F Declaration of Completion	Retro-Commissioning Declaration of Exemption	Compliance Status	Overall Status
1234 SOMEWHERE ST	2021	1234567890	06/09/2022		06/09/2022	Exemption Submitted	Pending		Pending	Not Complied

b. The Licensed Professional screen will appear. Make changes to this screen if the reason for your request was to correct the Licensed Professional Information or if a different Licensed Professional will be attesting on the new Declaration. After the changes have been made or if no changes are needed, click **NEXT**.

Licensed Professional's Contact Information and Credentials for Energy Audit & Retro-Commissioning LAMC Division 97 requires that the A/RCx be performed under the direct supervision of a California licensed engineer or registered Architect or attest to the justification(s) for requesting an exemption. The information provided below will be used to automatically fill in the fields of the Declaration of Completion for the A/RCx or Declaration of Exemption as applicable.				
Licensee's Information	(All fields are required)			
1. Email:	email@domain.com			
2. Phone Number:	213555555			
3. Engineer or Architect:	Architect ~			
4. License Number:	1234 Q			
	Click Q to get Licnese Holder, Type, Expiration Date			
5. License Holder:	JOHN DOE			
6. Professional License Type:	c			
7. License Expiration Date:	12/31/2021			
8. Copy license information to Water?	No Y			
Building Information				
9. Building ID:	123412341234			
10. Audit/Retro Commissioning Year:	хнхх			
11. Address:	1234 SOMEWHERE ST			
12. Assessor Identification Number(AIN):	123-456-7891			
13. Primary Use:	COMMERCIAL			
Exit Reset	Save			





# **Correct or Change a Request**

c. The Declaration Screen (for Energy or Water) will appear, make any needed changes and then click **NEXT**. *Note: For Declaration of Exemption where there is no NEXT button available, proceed to the next step.* 

Lattest that, as set forth in Division 97. Article L Chapter IX of Los Angeles Municipal Code (LAMC), the Energy audit meets or exceeds Level II audit standards in conformance with the American		_
Society of Heating Rehigerating and Air-Conditioning Engineers (ASHRAE) Standards for Commercial Building Energy Audits (talest edition at the time the audit was initiated) and was performed under my cirect supervision as a California Iconsed engineer or architect.	Yes	Ŷ
Lattest that the Energy retro-commissioning was performed in accordance with industry standard practices, including ASHRAE Guideline 0.2 Commissioning Process for Existing Systems and Assemblies, and under my direct supervision as a California licensed engineer or architect.	Yes	×
I aftest that the Energy audit and retro-commissioning of the base building systems included, at minimum, the following:		_
(a) Heating, ventilation, air conditioning (HVAC) systems and controls;	Yes	*
(b) Indoor lighting systems and contrals;	Yes	¥
(e) Water heating systems; and	Yes	~
(d) Renewable energy systems.	Yes	~
I attest that I provided the following information, at minimum, on the Energy Audit and Retro-Commissioning Report		_
	From Date:	
(a) The date(s) that the audit and retro-commissioning were performed.	07/07/2021	_
	To Date:	_
	07/10/2021	
(a) The following identifying information on the Energy auditor and retro-commissioning provider:     (b) The following identifying information on the Energy auditor and retro-commissioning provider:	207.1010	_
1 Name (Last, First)	DOE, JCHN	_
2 License Type	C	
3 License Number	12345	
4 License Expiration Date	09/30/2322	
(c) information on the base building systems and equipment.	Yes	~
(d) A list of all retrofit measures that can reduce energy use, and/or cost of operating the building, costs of each measure, and an estimate of the energy savings associated with each measure.	Yes	~
(e) All the retro-commissioning process activities undertaken and retro commissioning measures completed.	Yes	~
(f) Functional performance testing resorts.	Yes	~
(g) Operational training conducted.	Yes	~
(h) Acknowledgment that an ASHRAE level II audit was conducted.	Yes	~
RECORD MAINTENANCE - Latest that I provided the Energy Audit and Retro-Commissioning Report to the building owner(s) and made them aware that they must maintain it and related records	Yes	~
according to LAMC Division 97 which is as follows: The building owner shall maintain records related to banchmarking, audit and retro-commissioning, including, but not limited to, the energy and	A/RCx Rept Given to Owner.	-
water one and reports or forms received from tenants and/or utilities, build records shall be given to the new building is sold, the records shall be given to the new building is sold, the records shall be given to the new building tenants.	09/23/2021	-

d. If there are any previously submitted Declaration, **CLICK AND DRAG** the file (#1) to the **TRASH** (#2) before proceeding.

Itest that, as set forth in Livision 97, Atticle I, Chapter IX or Los Angeles Municipal Code (LAWC), the Energy audit meets or exceeds Level II audit standards in contomance with the American ociety of Heating Refigurating and Air-Conditioning Engineers (ASHRAE) Standards for Commercial Building Energy Audits (latest edition at the time the audit was initiated) and was performed under views supervision as a California Incomed annioner variable.	Yes 🗸
Itest that the Energy reto-commissioning was performed in accordance with Industry standard practices, including ASHRAE Guidaline 0.2 Commissioning Process for Existing Systems and semiblies, and under my direct spapervision as a California licensed engineer or architect.	Yes 🗸
) Heating, ventilation, air conditioning (HVAC) systems and controls,	Yes 🗸
) Indoor lighting systems and controls,	Yes v
) Water heating systems; and	Yes 🗸
) Renewable energy systems.	Yes 🗸
ittest that I provided the following information, at minimum, on the Energy Audit and Retro-Commissioning Report	
) The date(s) that the audit and retro-commissioning were performed.	From Date: 06/01/2022 To Date: 06/07/2022
) The following identifying information on the Energy auditor and retro-commissioning provider:	
1 Namo (Last, First)	DOE, JOHN
2 License Type	С
3 License Number	12345
4 License Expiration Date	09/30/2022
Information on the base building systems and equipment.	Yes 🗸
) A list of all retrofit measures that can reduce energy use, and/or cost of operating the building, costs of each measure, and an estimate of the energy savings associated with each measure.	Yes 🗸
) All the retro-commissioning process activities undertaken and retro commissioning measures completed.	Yes 🛩
Functional performance testing reports.	Yes ~
) Operational training conducted.	Yes 🗸
) Acknowledgment that an ASHRAE level II audit was conducted.	Yes 🗸
ECORD MANTENANCE - Listen that i provides the Energy And and Reito-Commissioning Report to the building energy) and made them aren't building by an energy and stands to LAMC Division 97 which is as follows: The building average and an antibiation of the stand and retra-commissioning, holding, built and retra-commissioning, holding, built and retra-commissioning, holding by an energy and and an area of the building average and an area and an attract and an area of the building and and the building and and the building area of the building area of the building and the building and the building area of the building area of the building and the building and the building and an area of the building area of the buildi	Ves V A/RCx Rept Given to Owner 05/05/2022

e. A warning will pop up, click **OK** to proceed with deleting your previous Declaration file.

s accurate, click he final Submit I	Warning! Do you really want to delete the Document? Click Cancel to return to the screen. Click OK to delete the file.	ve, print, sigr I. Once the fil
e locked. To unl second tile, title	Cancel O.K.	ge a Request for



# f. Click the **PRINT DECLARATION** button. Print, sign and date in **WET INK**, and scan and save the new Declaration as a PDF file.



#### g. Click the UPLOAD SIGNED & SCANNED DECLARATION button.

Review the following Declaration of Completion of the Energy Audits and Retro-Commissioning to ensure it is accurate.			
Once you have verified that the information is accurate, click on Print Declaration. A PDF of the Declaration will be generated which you must save, print, sign, date, acan and up website. Changes can only be made before the final Submit button is clicked — the final Submit appears after the Declaration has been uploaded. Once the final Submit button is portion (Energy or Water) of the record will be locked. To unlock the record for changes, refer to Steps 2 through 4 of the "ARCx Correct or Change a Request" instructions. The from the <u>ARCx tense Page</u> after clicking the second tile, tilled "AIRCx User Instruction Guides".	load the sca las been clic se instructio	nned co ked the ns are a	py to t upload vailabl
Declaration of Completion of the Energy Audits and Retro-Commissioning for LADBS Building ID 123456789453 located at 1234 SOMEWHERE ST Zip code 12345 for report year XXXX			
I attest that, as set furth in Division 97, Article I, Chapter IX of Los Angeles Municipal Code (LAMC), the Energy audit meets or exceeds Level II audit standards in conformance with the American Society of Heating Refigrenting and Air-Confidining Engineers (ASPRAE) Standards for Commercial Building Energy Audits (latest edition at the time the audit was initiated) and was performed under imp dired supervisions as a California Engineers and the control of the contr	Yes 🗸		
I attest that the Energy retro-commissioning vas performed in accordance with industry standard practices, including ASHRAE Guideline 0.2 Commissioning Process for Existing Systems and Assembles, and under my direct supervision as a California licensed engineer or architect. Liatest that the Energy and and enforcementational engineers or architect.	Yes 🗸		
(a) Heating, ventilation, air conditioning (HVAC) systems and controls.	Yes V		
(b) Indion lighting systems and controls	Yes V		
(r) Water heating systems: and	Vec ¥		
(if Densuble and states	Ves	~	
attest that i provided the following information, at minimum, on the Energy Audit and Refro-Commissioning Report:	195	1000	
	From Date		
a) The distain) that the suidi and retro commissioning users performed	09/01/202	1	
a) rite care(s) and the above and removioring solution by were performed.			-
Ib) The following identifying information on the Energy auditor and retro-commissioning provider.	091201202	1	L
(u) in leaving dowing meaning meaning in the Lingy object and recoordination years.	DOE JOHN		
2 License Type	c		-
3 Liensa Jurdar	1214		
d Longe Hunder	12/24/2021	_	
Control Experiment Date     Control Experiment Date     Control Experiment Date     Control Experiment	New av		_
(c) mornmount on the base bolioning systems and equipment.	165 4		
(Q) A is to an retroin measures that can neuroe energy use, and/or cost or operating the building, costs or each measure, and an estimate or the energy savings associated with each measure. (A) A life schematistic measures that can be understored and the schematistic measures associated with each measure.	ies 🗸		
(e) Al the retro-commissioning process activities undertaken and retro commissioning measures completed.	Yes		
(I) Functional performance testing reports.	Yes V		
(g) Operational training conducted.	Yes ¥		
(h) Acknowledgment that an ASHRAE level II audit was conducted.	Yes 🗸		
NECURU MAINT ENANCE—1 aftest that is provide the Energy Audia and setted-commissioning seport to the durang owners is an onder them avaie that they must naritan it and related records according to LMMC Division 37 which is a follows: The building owners that matchin records related to benchmarking, audit and retro-commissioning, including, build milling to be energy and water tolls and reports or forms received from tenants and/or utilities. Such records shall be preserved for a period of five years. When the building is sold, the records shall be given to the new building owner. <sup>4</sup>	Yes ¥ A/RCx Rep 09/21/20	ot Given t 21	to Own

- h. Click **SELECT FILES**, then select the PDF created in step f above.
- i. Click UPLOAD (#1), then click SUBMIT (#2).

es here

<ul> <li>EBEWE: Audits &amp; Retro-Commissioning - Google</li> <li>Not secure   10.8.3.55/EBEWEARComm/</li> </ul>	Chrome 'Home/UploadPdf
Building Number: 123456789453	
Year: XXXX Select files	
PrintDeclaration1 (1).pdf	54.8KB
2 Submit Cancel	





# **Correct or Change a Request**

j. The Declaration screen will reappear with the following warning message. Close the warning message and proceed to next step.

$ \rightarrow $	WARNING ×	
view the following Declaration of Completion	Please click the Submit button to finish the process, OR Drag the PDF Icon to the Trash Box to delete it OR click Back button to Upload again!	rate.
ce you have verified that the information is accurate, click psite. Changes can only be made before the final Submit I	on Print Declaration: A PDF of the Declaration will be generated which you must st button is clicked — the final Submit appears after the Declaration has been uploade	ave, print, sign, date, scan and upload the scanned copy to thi d. Once the final Submit button has been clicked the uploaded

k. Make sure the document uploaded (#1) is the correct file, then click SUBMIT (#2)

Declaration of Completion of the Energy Audits and Retro-Commissioning for LADBS Building ID 12345678910 located at 1234 SOMEWHERE ST Zip code 12345 for report year 2021.	
Patient that, as set forth in Division 97, Article 1, Chapter IX of Los Augeles Municipal Code (LANC), the Energy audit meets or exceeds Level II audit standards in conformance with the American 1 Society of Heating Refigurating and Air-Corelitioning Engineers (ASHRAE) Standards for Commercial Building Energy Audits (altest edition at the time the audit was initiated) and was performed under my direct topervision as a California buildended.	
2 attest that the Energy retro-commissioning was performed in accordance with industry standard practices, including ASHRAE Guideline 0.2 Commissioning Process for Existing Systems and Assemblies, and under my direct supervision as a California licensed engineer or architect.	
3 I attest that the Energy audit and retro-commissioning of the base building systems included, at minimum, the following:	
(a) Heating, ventilation, air conditioning (HVAC) systems and controls;	
(b) Indoor lighting systems and controls;	Yes 🗸
(c) Water heating systems; and	Yes ~
(d) Renewable energy systems.	
4 ] attest that I provided the following information, at minimum, on the Energy Audit and Retro-Commissioning Report:	
(a) The date(s) that the audit and retro-commissioning were performed.	
(b) The following identifying information on the Energy auditor and retro-commissioning provider:	
1 Name (Last, First)	
2 License Type	
3 License Number	
4 License Expiration Date	
(c) Information on the base building systems and equipment.	Yes 🗸
(d) A list of all retroft measures that can reduce energy use, and/or cost of operating the building, costs of each measure, and an estimate of the energy savings associated with each measure.	
(e) All the retro-commissioning process activities undertaken and retro commissioning measures completed.	
(f) Functional performance testing reports.	
(g) Operational training conducted.	
(h) Acknowledgment that an ASHRAE level II audit was conducted.	
RECORD MAINTENANCE - 1 alters that i provide the Energy Audit and Refar-Commissioning Report to the building owner(s) and made them asses that they must maintain a ran related records proceeding to LAMC Pointies PT which is a storing the building owner shalt material merceds mixed to the commissioning and exiting, buint of limited to the energy and parter building and reports or forms received from the storing the building owner shalt material to prevent of a period of fine years. When the building is soit, the records shalt be given to the new building normer."	Yes V A/RCx Rept Given to Owner 06/08/2022
Deci of Compl Energy-BID 12345671919_3021-UL pdf	

- I. The Customer Status screen will show that your Declaration of Completion/Exemption for Energy/Water has been SUBMITTED.
- m. When the Declaration has been uploaded, reply to the unlock confirmation email we previously sent you to let us know that the record is ready for us to review.
- n. You will receive an automated reply with the compliance status as soon as the EBEWE Team has finished reviewing the updated (corrected or request type was changed) version of the Declaration(s).
- o. Pay fees if they are due. The only time fees are due at this point are:
  - 1) They were not paid initially for reasons other than what is listed in "2" below.
  - 2) A request for exemption was submitted for <u>both</u> Energy and Water and no fees were paid. Fees are not due if LADBS approves requests for both Energy and Water for the building for the same Compliance Year. However, if at least one of the requests for exemption is denied and the reason(s) cannot be resolved, the owner must resubmit the unresolved denied request(s) as a Declaration of Completion and pay the required fees.

Note: Declarations of Completion require that an A/RCx be performed prior to submitting them.





# **Correct or Change a Request**

#### CORRECT AND RESUBMIT OR CHANGE REQUEST TYPE PROCESS FLOW DIAGRAM

• Blue/Green boxes – Actions Initiated by the Customer • Orange boxes – Actions Initiated by the EBEWE Team

